

# **Out of Office**

Persistent's Out of Office Solution enables business users to configure automatic task reassignment rules using an approach very similar to Microsoft Outlook.

Appian users going on leave or vacation can select dates and name a delegate for the tasks—that's it!

The solution will reassign tasks automatically to the delegate when the user is OoO, ensuring task progress and continuity.

#### Plug and Play

Loosely coupled solution—no changes required on the existing applications. Just deploy the OoO application and you are all set.

## Report all Reassignments

After each run of the OoO Agent, a summary spreadsheet would be sent via email to all users who had OoO settings.

### Handle Group Differences

Your delegate might not be a part of all your groups, you can handle these group tasks differently.

#### The Right Tasks Filter For OoO

The OoO Agent only impacts direct tasks and accepted group tasks.

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Persistent's Out of Office Solution makes automatic task reassignments simple and efficient.

#### Batch Reassignment Process

The OoO Agent process that does reassignments can be scheduled to run at specified times of the day or can be run on-demand.

### Good User Experience

Ability to copy old OoO settings, select delegates, and set different actions based on groups.

#### About Persistent

We are a trusted Digital Engineering and Enterprise Modernization partner, combining deep technical expertise and industry experience to help our clients anticipate what's next. Our offerings and proven solutions create a unique competitive advantage for our clients by giving them the power to see beyond and rise above. We work with many industry-leading organizations world-wide including 14 of the 30 most innovative US companies, 80% of the largest banks in the US and India, and numerous innovators across the healthcare ecosystem. Our company fosters a values-driven and people-centric work environment. Our strength of over 22,500+ employees is spread over 18 different countries across the globe.

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